

## 2024 Bond Process Survey for Residents

1. Please list your first name, last name, and email (Optional)

To ensure confidentiality, all survey results will be combined and reported anonymously.

2. Please provide your zip code.

3. Do you feel the City provided **enough information** to residents about the Bond? **There was very little preliminary notice about the process, the meeting dates and times were not posted timely. It was very hard to find information on the city website which is generally a poor source of information for most things.**

4. Do you feel comfortable with the **level of knowledge** you had about the Bond by the date of the election? **Only a few of the bond propositions had itemized information about how the funds would be used. Each proposition should have had detailed descriptions for the use of funds**

5. When did you first learn that the City was planning to hold an election on a Bond? Do you think the City started issuing **information about the Bond too soon** before the election, **too late** before the election or **just about at the right time**? **The process was erratic, and the bond program dates were a moving target so it was hard to know when to expect information on the process.**

6. Please **list the sources** or locations where you received information about the Bond. Did you receive or have **access to City-provided information** about the Bond? **List your own sources of information such as your City Council Member's newsletter, The Dallas Morning News, KERA, word of mouth**

7. Do you feel the City's **informational materials** on the 2024 Bond were **helpful and easy to understand**? If not, please suggest improvements. **Each bond proposition should have had detailed information on how and where the funds were to be used. There were some propositions that were open ended which should be avoided if possible.**

8. If yes, what **written material or verbal content** that you received was **most helpful**? **List your own sources such as the Dallas Morning News, Flyers you received, social media, etc.**

9. How would you have liked to **receive information** about the Bond? **Detailed, straightforward information should be available on the City Website and be easy to find. You can select from the following options on the survey.**

- Have written materials available at City owned facilities such as libraries or recreation centers
- Emailed information from the City
- More information directly from your Councilmember
- Town Hall events in-person
- Town Hall events that are virtual (accessed via computer or phone)
- City owned social media

10. Did you feel there were sufficient opportunities for Dallas residents to **provide input about the 2024 Bond**? If not, please suggest improvements. **The task force process was rushed, little or no notice of the meetings was provided, hard to find on the city website, little opportunity for citizens to speak.**

11. Did you feel there were sufficient opportunities for Dallas **residents of all languages** to **learn about and provide input about the 2024 Bond**? If not, please suggest improvements. **The City website could provide summaries after each task force meeting in multiple languages and ensure that adequate notice of all meetings and briefings related to the bond program process are provided in multiple languages.**

12. What **advice or suggestions** would you give the City **to better prepare for the next bond election**? **The task force chair should be neutral and not have a vested interest in any of the proposed bond propositions. The task force meetings should be open and dates/times/locations posted well ahead of time, more opportunities for citizen input should be provided, better guidance for speakers when there are many supporting a single aspect of the bond program so that input can be given in a more timely fashion, limit speakers to 60 seconds if there are more than 50 signed up to speak, provide more opportunities for speakers at the subcommittee meetings.**

13. Comments/Suggestions The City's website is mediocre and it's hard to find information unless you know where to look. It needs a complete revamp.

Add any additional suggestions here.